




To Whom It May Concern:

Norton, Lipp and Associates, Inc. have been our marketing and communications firm for the past 5 years. In that time they have done an outstanding job. The economy after 9/11 took a significant downturn. The Jewelry business in particular was hit hard. NLA put together very creative ad campaigns that enabled us to maintain our market share.

What I like about NLA is their commitment to my business. I'm sure I'm one of their smaller accounts, but they make me feel like I am their only and most important account.

I recommend you give NLA a try.

Sincerely,



Samuel Bruner
Owner